
Support Services Contact Details

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This section lists support services specifically related to Ageing. Services for people with HIV generally are listed in the section Living with HIV/Services for people with HIV.

Aged Care, Advocacy and rights services

Health Care Complaints Commission Complaints may be made about anything to do with public or private health care services or a health care practitioner.

- NSW Free call 1800 043 159
- NT Free call 1800 806 380
- Qld Toll free 1800 077 308 (outside the Brisbane area)
- SA Toll free in SA 1800 232 007
- TAS Free call 1800 001 170
- VIC Toll Free 1800 136 066
- WA Country Free Call 1800 813 583 or (08) 9323 0600
- ACT 02 6205 2222

The National Aged Care Advocacy Program

The National Aged Care Advocacy Program (NACAP) is a free and confidential service promoting the rights of people receiving aged care services and is funded by the Commonwealth Department of Health and Ageing.

T.A.R.S. is part of this National Advocacy Network, which operates in N.S.W. only. If you live elsewhere and would like to contact agencies in other states or territories please see www.tars.com.au/NACAP.php [1] for information on the National Advocacy Network.

Aged Care Australia

Aged Care Australia provides comprehensive, impartial information about aged care. You'll find information that can help you work out what services are available to help you and how you can get started.

Email: agedcare.website@health.gov.au [2]

www.agedcareaustralia.gov.au [3]

Freecall: 1800 500 853

Commonwealth Respite and Carelink Centre Program

Commonwealth Respite and Carelink Centres provide a single point of contact for the general public, service providers, general practitioners and other health professionals for free and confidential information on community, aged and disability services and carer support and respite. The Centres can also assist with information about costs for services, assessment processes and eligibility criteria.

Freecall™ 1800 052 222

Australian Council on the Ageing

Australia's leading seniors' organisation, with individual members and seniors organisation members in all States and Territories.

Tel 08 8232 0422 or 1800 182 324

Fax 08 8232 0433

Email cota@cota.org.au [4]

www.cota.org.au [5]

[A Checklist for Healthy Ageing with HIV](#) [6] [up](#) [7]

- [ANET resources](#)

Links:

[1] <http://www.tars.com.au/NACAP.php>

From the NAPWA website at

<http://www.napwa.org.au/resource/ahead-of-time-a-practical-guide-to-growing-older-with-hiv>

[2] <mailto:agedcare.website@health.gov.au>

[3] <http://www.agedcareaustralia.gov.au>

[4] <mailto:cota@cota.org.au>

[5] <http://www.cota.org.au>

[6]

<http://www.napwa.org.au/resource/ahead-of-time-a-practical-guide-to-growing-older-with-hiv/a-checklist-for-healthy-ageing-wi>

[7] <http://www.napwa.org.au/resource/ahead-of-time-a-practical-guide-to-growing-older-with-hiv>